Brian Tam 1461 Pacific Avenue San Francisco CA 94109

Aug 28th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a consumer that has chosen a competitive provider for my internet and telephone needs and wish the ability and freedom to do so now, and in the future.

My reasons are:

- 1. Supporting smaller, local businesses that employ local people in my community,
- 2. Superior support and service compared to large behemoths that oftentimes have outsourced their call centers to different states and oftentimes, entirely different countries,
- 3. Value the agility and customer-focus that smaller businesses provide.

I personally have been utilizing Sonic Internet and telephone service for the past 12 years, having moved away from AT&T due to horrible customer support and usury pricing and bundling of services I did not want or need.

I have relied on these internet services to provide me and my family with a livelihood (computer networking consultant), keep me in touch with friends and family throughout the world and for entertainment.

To continue with deregulation in such a crucial industry as telecommunications, does a disservice to me personally, to my future children and holds back America from healthy competition.

Brian Tam